

DAY IN THE LIFE OF AN APPRENTICE

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Why did you choose an Apprenticeship?

I wanted to get a qualification as well as getting paid and working on the job.

What benefits does an Apprenticeship have?

Your getting experience and skill from being hands on in the job.

What skills do you feel you've developed during your time with us so far?

I feel like I developed communication skills and organisational skills as I am now organising my work efficiently.

What do you hope to get out of your apprenticeship? What will this progress you onto?

I would like to pass my apprenticeship and get a good grade in it, so I then can move on to get the next stage in my job.

Why would you recommend it to others?

I would recommend an apprenticeship to others as you have a lot of different opportunities, ongoing support from employer or manager. You also get perks like discounts and annual leave.

Tell us about your typical working day - what kind of work have you been/are you doing?

Typical working days/ hours: 8 hours a day.

Typical daily tasks carried out: Verifying applications, taking phone calls, seeing client that may need help.

Unsupervised work: Going through managed accounts and having a look at the inbox.

Supervised work: Face to face appointment going through setting up an application.



TEES VALLEY MAYOR

